



## **Orientation and plan to deploy e-customs in 2011-2015**

*Resource: customs.gov.vn*

*Vietnam Customs determine to be "Customs anytime, anywhere" in 2020. It means customs officials work at all times and customers make customs declaration procedures at all times. To achieve that goal, the Customs have specific and important targets to set up foundation for the coming phase 2011-2015.*

### *E-Customs in phase 2011-2015*

*In 2011, for 13 provincial and city Customs Department mentioned in the Decision 103/2009/QĐ-TTg, electronic customs will be deployed at all import export types specified in the Circular 222/2009/TT-BTC at 100% of Branches, reached 80% turnover and customs declaration forms by the year 2011. For the others, e-customs will be applied at 7 units (Long An, Nghe An, Thanh Hoa, Tay Ninh, Khanh Hoa, Binh Dinh, Quang Nam Customs Departments), of which each unit select from 1-2 Customs Branches which have large volume of work to implement electronic customs procedures in 2011. Customs review pilot phase of e-customs procedures according to Decision no.103/2009/QĐ-TTg to report to the Prime Minister.*

*The Customs will also apply e-customs procedures for special priority enterprises especially after project is approved by the Prime Minister and the General and acknowledged by General Department of Vietnam Customs.*


*In phase 2011-2015, Customs actively deploy Risk Management Project, which focuses on improving effectiveness of risk management application before, during and after clearance.*

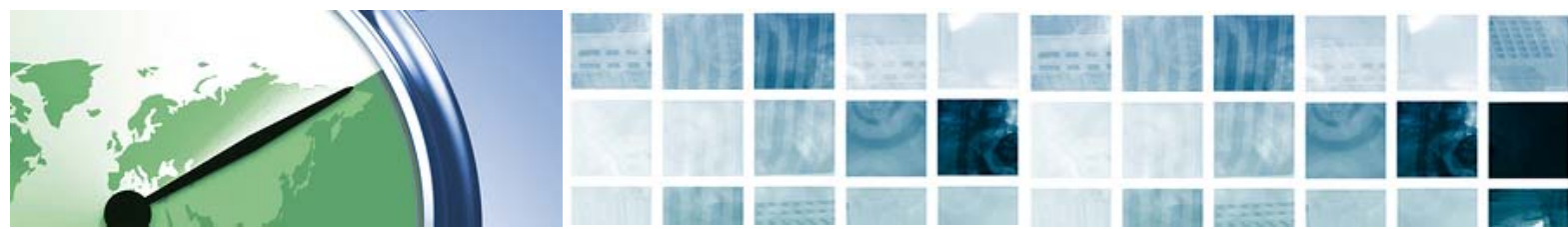
*Building concentrated sites to inspect goods in key areas (seaports, airports and international border gates, key economic zones) in accordance with approved plans, investing machinery and modern equipment system for inspection and supervision work (container scanners, Baggage scanners, surveillance camera system, support tools ...).*

*Special priority enterprise programs will be implemented in accordance with international standards and specific conditions of Vietnam. Meanwhile, Vietnam Customs has also built and operated system of performance assessment indicators to evaluate performance of customs agency as well as customs units in the agency for a number of basic fields.*

### *5 pillars of e-customs building:*

*Towards a "Customs anytime, anywhere" in 2020 (customs officers can work anytime, anywhere; customs declaration and customs services can be done at anytime, anywhere), in phase from now to 2015, deployment of e-customs procedures must be strengthened not only internally but also with other agencies, organizations and outside business community, focusing on five pillars.*





*Firstly, it is e-Clearance: electronic clearance*

*Secondly it is e-Manifest: To receive information of the cargo manifest and other documents related, clear customs for vehicles entry and exit, proceed to pre-arrival clearance;*

*Thirdly it is e-Permit: Manage and exchange information for e-C/O permit*

*Fourthly it is e-Payment: electronic payment for tax;*

*Fifthly it is the e-Office: Managing electronic office.*

*It is also the foundation for deployment of mechanism of national single window, Asean single window and implementation of international commitments which Vietnam has acceded.*

#### *Overall Solutions*

*To achieve these big objectives in the phase 2011-2015 and towards in 2020, customs will carry out comprehensive reforms in 09 aspects.*

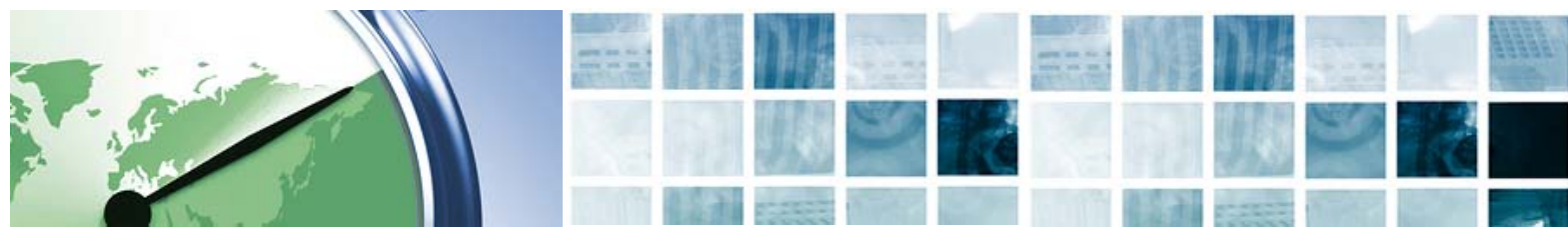
*Firstly, for institutions, Customs agency will set up and submit new customs law and other guiding documents for complete mechanism, policy of state management towards modernization to meet requirement of socio-economic development in compliance with international commitment in which Vietnam is a member. Customs also Adjust, supplement related legal documents in assurance of conformity of documents.*

*Secondly, simplifying and harmonizing customs management, obeying international standards and practices; strongly change from customs procedures paper and manual method to e-customs procedures method on full application of e-manifest, e-clearance, e-payment, e-permits, e-C/O; gradually applying processing model of central customs clearance e-data; apply special priority for enterprises who highly complying with legal obligations and regulations on unusual intervention and compliance of post clearance audit*

*Thirdly, strengthening ability and tax management skill of Vietnam customs officers to make it can meet regional countries' development. Ensuring equal tax management, transparency, feasibility, efficiency, consistent with international standards. Improving tax compliance of taxpayers themselves. Customs will focus on some specific tasks such as: Adjusting rules of procedure of tax management; modifying regulations on tax grant; supplementing guarantee mechanism; modifying regulations on tax calculation; amend and complete list of tariff schedule; supplementing regulations of implementing tax payment by electronic methods.*

*Fourthly, improving the efficiency of customs control to contribute effectively to the protection of national security, public health and safety, anti-tax losses, to create a healthy*





*business environment, ensuring the compliance with state policies for the export, import or transit.*

*Fifthly, strengthening post clearance audit work to reach the level of profession, efficient operation based on the principle of applying risk management; standardization of business process-clearance inspection, then proceed to gradually replace checking in clearance period. Building post clearance audit standard and adequate procedures based on information technology applications. By 2015, activities of customs inspection will mainly be post clearance auditing.*

*Sixthly, building and deploying index system to evaluate effectiveness of overall customs agency as well as customs units in some basis sectors*

*Seventhly, focusing on training and developing human resource in order to meet demand of modernized customs management on model of e-customs procedure and modern technology system, process data in centralization, overall apply technique of risk management and maximum and effectively use modern equipments.*

*Eighthly, building integrated information and technology system to meet requirements of customs profession. Implementing e-customs procedures in trends of e-data process centralization oriented by service tendency, playing core role in IT customs system under single national window mechanism; developing and maintaining stability of communication infrastructure, connecting customs units to related offices, ensuring to meet requirements of bandwidth and redundancy ability.*

*Finally, investing modern technology equipments in order to meet requirements of customs management work.*

